



Briefing Book for Quarterly Board Meeting
Tuesday, July 26, 2011

The mission of the Southwest Corner Workforce Investment Board is to develop policies, oversee public funds, and procure services that will help employers and job seekers throughout Washington, Greene and Beaver counties. Job placement assistance, education, training and counseling will be offered in order to achieve a skilled workforce and economic development throughout the region.

Mr. Neil Bassi, Chairman

Washington, Greene & Beaver Counties, PA
SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

AGENDA

QUARTERLY BOARD MEETING
JULY 26, 2011, 8:30 AM – 10:30 AM
HILTON GARDEN INN AT SOUTHPOINTE, CANONSBURG, PA

Welcome and Roll Call
Board staff

Administrative, Fiscal and Monitoring Reports
Board Staff
(see pages 5-12)

Nominating Committee Report
Board Staff
(see page 13)

Performance Reports
Board Staff
(see pages 14-52)

Telepresentation: Workforce Investment Act Reauthorization and the Federal Budget
Ron Painter, Chief Executive Officer, National Assoc. of Workforce Investment Boards

Public Comments

**** A form for board members to record votes and questions/comments concerning action items appears on page 53. To facilitate discussion, you are asked to complete this form prior to the meeting. If you cannot attend, please fax your signed, completed form to Jeffrey Nobili at 724-229-5086 by 12 PM on Monday, July 25. *****

A detailed table of contents appears on page 3.

For the 2011 quarterly meeting schedule and a list of board members, please refer to page 4.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

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SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ABOUT THE BOARD

The Southwest Corner Workforce Investment Board (SCWIB) was created in 1999 as a result of the Workforce Investment Act, a major piece of legislation that overhauled the nation's federally-funded employment and training programs. Board members – appointed by the commissioners of Washington, Greene and Beaver counties – represent employers, educational institutions, training providers, community based organizations, organized labor, and government.

The SCWIB meets quarterly at the Hilton Garden Inn at Southpointe in Canonsburg, PA. Meetings are open to the public. The meeting schedule for 2011 is:

Tuesday,
Jan. 25, 2011
8:30AM-10:30AM

Tuesday,
May 3, 2011
8:30AM-10:30AM

Tuesday,
Jul. 26, 2011
8:30AM-10:30AM

Tuesday,
Oct. 25, 2011
8:30AM-10:30AM

Chairperson:

Mr. Neil Bassi

Charleroi Federal Savings

Ms. Linda Andrews
Pennsylvania Social Services Union,
Local
668 SEIU

Mr. Robert Bazant
Penn Commercial, Inc.

Ms. Darlene Bigler
Community Action Southwest

Ms. Joyce Blackburn
New Choices

Mr. Mark Carlson
Greene County Assistance Office

Ms. Loretta Castana
Douglas Education Center

Ms. Sue Conrady
Intermediate Unit One

Mr. Carl DeChellis
Housing Authority of Beaver County

Mr. Al Dworakowski
PGT Trucking Company

Mr. David Fox
Fox Motors

Ms. Judy Garbinski
Community College of Beaver County

Mr. Thomas Graney
Charleroi Federal Savings Bank

Ms. Linda Hall
Beaver County Office on Aging

Mr. Greg Hojdila
Western Central PA Electricians
Joint Apprenticeship & Training
Committee

Mr. Mark Hrutkay
Consol Energy

Dr. Joseph Iannetti
Pennsylvania Training Consultants

Ms. Lori Kaczmarek
PA Bureau of Vocational
Rehabilitation

Ms. Denise Kempa
Beaver County Career &
Technology Center

Mr. John McNay
McNay Management Company

Ms. Deborah Michetti
Heritage Valley Health
System

Ms. Paulette Miller
Beaver County Rehabilitation
Center

Mr. Terry Moyer
LW Miller Roofing

Mr. James Palmer
Corporation Economic
Development, Beaver County

Mr. William Polachek
Grand Residence

Mr. William Sember
Washington County Authority

Mr. Raymond Stockdale
Ruff Creek Central Store

Mr. Joe Stratico
PA Bureau of Workforce
Development Partnership

Mr. David Suski
Washington Greene County Job
Training Agency, Inc.

Mr. John Swiatek
Washington Wild Things
Baseball Club

Mr. A. J. Rick Vaccarelli
Heritage Box Company

Mr. Tim Veith
Beaver Valley Mall

Mr. George Warzynski
Plumbers Union 47

Mr. Dave Waugaman
WDVE Radio

Ms. Rhonda West
Ardex, Inc.

Mr. Frank Wilson
Housing Opportunities of
Beaver

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

Action Items:

- Approve the minutes from the last SCWIB board meeting (see pages 6-8).
- Review and accept the monitoring report prepared by the SCWIB's oversight coordinator (see page 9-12).
- Review and accept the SCWIB's most recent fiscal report (distributed separately).

Update:

- The SCWIB will present an update about the federal Workforce Investment Act at the meeting.
- The SCWIB is involved in several industry business partnerships created to address factors affecting the supply of and/or demand for labor in the region. Progress reports (distributed separately) are prepared quarterly.
- Briefing books are distributed electronically, via email, to save costs associated with printing and postage. If you would like a hard copy, please contact Linda Bell at 724-229-5083 or lbell@washingtongreene.org.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MINUTES
JANUARY 25, 2011

The May 3, 2011 meeting of the Southwest Corner Workforce Investment Board was held at the Hilton Garden Inn at Southpointe.

Board members in attendance:

Neil Bassi, Chairman	Al Dworakowski	Joseph Iannetti
Darlene Bigler	Judy Garbinski	Lori Kaczmarek
Mark Carlson	Tom Graney	Joe Stratico
Sue Conrady	Linda Hall	Frank Wilson
Carl DeChillis	Greg Hojdila	

Board members who were absent but submitted proxy votes in advance:

Linda Andrews	Terry Moyer	David Suski
Denise Kempa	William Polachek	Rhonda West

Washington Greene County Job Training Agency, Inc. staff members in attendance:

Linda Bell	Terri Cooley-Taylor	Dacia Mace
Myra Bernhart	Ami Gatts	Jeffrey Nobili

Title I providers and PA CareerLink[®] staff members in attendance:

Patricia Brickner, PA CareerLink[®] Mon Valley
Barbara Cole, CareerLink[®] Greene County
Cindy Derrico, Southwest Training Services, Inc
Lisa Neil, Southwest Training Services, Inc.
Deborah Newton, Job Training for Beaver County, Inc.
Nan Sninsky, PA CareerLink[®] Washington County
Dianne Stoner, PA CareerLink[®] Beaver County
Rich Strother, Job Training for Beaver County, Inc.

Guests in attendance:

Dan Grant, Penn State Beaver
Kathleen Gregg, Greene County CTC
Mariann E. Vendemia, Penn State Beaver
Nancy Woods, Penn State Adult Literacy

Chairman Bassi called the meeting to order at 8:35 AM.

Chairman Bassi asked for a motion to accept the minutes from the last board meeting which appeared on pages 6-8 in the briefing book. **Mr. Tom Graney** made the motion and **Ms. Judy Garbinski** seconded; the motion carried.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MINUTES (CONT.)

Chairman Bassi asked **Ms. Linda Bell** to give the WIB update. **Ms. Bell** thanked board members for their letters of support to local legislators concerning federal cuts to WIA funding and noted the following:

- The Southwest Corner WIA is projected to lose 14% of its adult funding and 14% of youth funding, but gain 3% of our dislocated worker funding.
- The Southwest Corner WIA expects to receive some Industry Partnership funding for the new fiscal year.
- The Southwest Corner WIA is anticipating some cuts to its welfare allocation.
- The state has opened up the Adult Basic Literacy Education funding for competitive procurement.
- WIA reauthorization legislation is supposed to be introduced in May.
- The Southwest Corner WIA's unemployment rate is lower than the state average.

Chairman Bassi asked **Ms. Dacia Mace** to read the monitoring reports found on page 9 of the briefing book. **Ms. Mace** asked if there were any questions regarding the monitoring reports for the four area PA CareerLink[®] centers. There were no questions. **Chairman Bassi** asked for a motion to accept the monitoring reports. **Ms. Darlene Bigler** made a motion and **Mr. William Sember** seconded; the motion carried.

Chairman Bassi asked **Ms. Ami Gatts** to give the fiscal report. **Ms. Gatts** noted that we will spend at least 80% by the end of the fiscal year and asked if there were any questions regarding the fiscal reports that were emailed separately. There were none. **Chairman Bassi** asked for a motion to accept the fiscal reports. **Dr. Joe Iannetti** made a motion and **Ms. Sue Conrady** seconded; the motion carried.

Chairman Bassi asked **Mr. Jeffrey Nobili** to give the Youth Council report. **Mr. Nobili** said that Southwest Corner WIA issued its request for proposals for youth services on March 11 and three proposals were received by the deadline of April 15, two from our current Title I providers. He said the Youth Council reviewed the proposals and is recommending awarding contracts to Southwest Training Services Inc, and Job Training for Beaver County, Inc, once funding becomes available. **Chairman Bassi** asked for a motion to accept the Youth Council's recommendation and authorize the SCWIB staff to enter into contracts with Southwest Training Services Inc, and Job Training for Beaver County, Inc, once funding becomes available. **Mr. Al Dworakowski** made a motion and **Mr. Greg Hojdila** seconded; the motion carried.

Chairman Bassi introduced **Ms. Nancy Woods** and **Ms. Sue Conrady** to discuss the Southwest Corner Adult Basic Literacy Education Plan, which was emailed prior to meeting and also made available at the meeting. **Ms. Sue Conrady** thanked board members for their support. **Chairman Bassi** asked for a motion to approve the submission of the Southwest Corner Adult Basic Literacy Education Plan. **Ms. Darlene Bigler** made a motion and **Mr. Greg Hojdila** seconded; the motion carried.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MINUTES (CONT.)

Chairman Bassi asked **Ms. Dianne Stoner** to give an update on the unemployment resolution. **Ms. Stoner** said that the four PA CareerLink® site administrators have developed a process to better serve unemployment compensation (UC) recipients, noting that first quarter results were emailed prior to the meeting and made available at the meeting. She said the main focus is to create a sense of urgency and to convey to recipients that UC is a temporary measure and that reemployment is the ultimate goal. She said that the site administrators will be meeting soon to address any discrepancies among the PA CareerLink® sites regarding how they are defining the different categories that they will be reporting monthly to the SCWIB.

Chairman Bassi introduced **Ms. Barbara Cole** who explained that she had nominated Alpha Natural Resources for the Governor's Award and that the company would be receiving its award at the annual PA Partner's Conference in Hershey on May 5. She said that PA CareerLink® Greene County has been handling white cap recruitment and Southwest Training Services, Inc. has been providing testing for candidates and that the collaboration has been going very well.

Chairman Bassi introduced **Ms. Nan Sninsky** who explained that she had nominated All-Clad for employer of the year and the company would be receiving its award at the PA Partner's conference in Hershey on May 5. She said the Washington PA CareerLink® and Southwest Training Services, Inc. have recruited and tested candidates for All-Clad and the company has hired 70 full time permanent employees over the past year through this partnership.

Chairman Bassi asked **Ms. Linda Bell** to give the performance reports which appeared on pages 14-22 of the briefing book. **Ms. Bell** asked if there were any questions. There were none. **Chairman Bassi** asked for a motion to accept the performance reports. **Ms. Sue Conrady** made a motion and **Mr. Tom Graney** seconded; the motion carried.

Chairman Bassi adjourned the meeting at 9:26 AM.

The next meeting will be held on Tuesday, July 26 at 8:30 at the Hilton Garden Inn at Southpointe.

These minutes were prepared by Dacia Mace.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MONITORING REPORT: JOB TRAINING FOR BEAVER COUNTY

Adult, Dislocated Worker, Rapid Response, and Youth

Job Training for Beaver County
277 Beaver Valley Mall, Rte 18
Monaca, PA 15061

Deb Newton, Executive Director
Rich Strother, Program Director
Phone: 724. 728-2020

Date Monitored: May 10-11, 2011 (last monitored: May 10-11 and June 14, 2010)

Risk Assessment: 8

Last Year Audit: **The 2010 audit was reviewed and it was deemed low-risk audit with no questioned costs or findings.**

Program: Job Training for Beaver County, Inc. (JTBC) offers core, intensive, training and supportive services as well as youth services. Customers and employers are greeted by a receptionist who gives them an orientation packet. Staff members go through the information with customers. The orientation packet includes the customer satisfaction survey required by the SCWIB. The staff conducts in-depth interviews to obtain detailed information about client skills/abilities or employer skill requirements for various positions. A variety of assessments tools are used to assist clients. The staff is available to make sure customers receive the individual attention they need during their visit. All core services procedures are documented in writing. A file is kept on all customers who receive more than just core services. The files contain all case notes, required documentation, and the job seeker's Individual Employment Plan. The assessment examines the capabilities, needs, and vocational potential of each customer. After a thorough assessment is done, customers are encouraged to visit schools offering the training they are interested in. They must be motivated to enroll in training and follow through with the assessment process. Only occupations on the High Priority Occupation (HPO) list are approved on the CWDS Training List to ensure there are employment opportunities at the end of training. Provided that funds are available, the chosen course is on the CWDS Training List, and the results of the assessment indicate that training is the correct course of action, then an Individual Training Account (ITA) is issued. Copies of ITAs are stored with the fiscal staff who pay the designated amount. All training services procedures are documented in writing. Supportive services are offered to clients who meet the requirements.

An Individual Service Strategy is developed for every youth participant. A thorough assessment is done and barriers are identified. The youth program runs year round and offers education and training opportunities, job exploration, and work experience. The staff tracks participant results to ensure timely follow up services. The youth case manager follows up on employment verification and tracking that becomes part of the participant's file.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MONITORING REPORT: JOB TRAINING FOR BEAVER COUNTY (CONT.)

File Monitoring: 25% of all active WIA Title I (Adult, Dislocated Worker, Youth), Trade, Rapid Response and ARRA files were randomly selected and checked for WIA eligibility/compliance. Case notes were reviewed. ITAs and OJTs were checked for proper signatures, payments, and proof of completion. **All files selected were in compliance.**

Fiscal: JTBC has a financial management system in place. Invoices are prepared, reviewed, and approved prior to being paid in the administrative offices. They are submitted every two weeks. JTBC has had no difficulty in receiving payments. They use a contracted payroll service. There is a separation of duties within the fiscal department. All payroll procedures are documented in writing. Payroll is verified before checks are distributed. All timesheets are signed by appropriate supervisors. A random sample of 20 invoices was reviewed to make sure no overpayments were made and all back up documentation was present. Expense vouchers were reviewed to be sure procedures are being followed. All were found to be in compliance with WIA guidelines. **There were no findings or questioned costs.**

Comments: The JTBC staff was very friendly and cooperative. The staff is an integral part of the PA CareerLink[®] Beaver County.

Submitted by Dacia Mace

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MONITORING REPORT: SOUTHWEST TRAINING SERVICES, INC.
Adult, Dislocated Worker, Rapid Response, and Youth

Southwest Training Services
90 West Chestnut Street
Washington, PA 15301

Lisa Neil, President
Cindy Derrico, Vice President
Phone (724) 229-1350

Date Monitored: May 18-19, 2011 (last monitored: January 25-26 2010)

Risk Assessment: 15

Last Year Audit: Deemed low-risk with no questioned costs or findings

Program: Southwest Training Services Inc. (SWTS) provides a variety of services for jobseekers and employers. Jobseekers make contact with a case manager to discuss WIA services and then meet with an employability assessment specialist to complete a WIA application and determine eligibility for WIA services. Jobseekers are given a suitability interview form to determine needs and barriers. If interested in training, they are scheduled for assessment to determine if the training field they are interested in is a good match. The results of the assessment are also used to determine the need for remedial education and the suitability for entering training or employment. The service provider's assessment includes structured interviews, written tests, performance tests and behavioral observations, interest and attitude inventories, career guidance, aptitude tests, and basic skills tests. After assessment, customers are assigned a case manager who helps them develop a plan of action. Supportive services and on-the-job training (OJT) are available to customers who qualify. Components of the year round youth program include tutoring, study skills, alternative secondary school, work experience opportunities, adult mentoring, and job shadowing. Employers meet with a job developer to discuss their needs and the services available. There is no formal assessment. All core and intensive service procedures are documented in writing. Files are kept for all customers.

File Monitoring: 25% of all active WIA Title I (Adult, Dislocated Worker, Youth), Trade, Rapid Response, and ARRA files were randomly selected and checked for WIA eligibility/compliance. Case notes were reviewed. ITAs and OJTs were checked for proper signatures, payments, and proof of completion. **All files selected were in compliance. There were no questioned costs.**

Fiscal: SWTS has a fiscal coordinator who does the initial invoice, making sure all the documentation is attached. The president or vice president signs off of the invoice once it is completed, checking for errors or duplications. A copy is made and retained at the SWTS, Inc. office. The original invoice is then sent to the fiscal agent at that time, who in turn pays the invoice. A check run and transaction sheet is given back to SWTS, Inc. by the fiscal agent for accuracy and confirmation of all items to be paid. A random

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ADMINISTRATIVE, FISCAL & MONITORING REPORTS

MONITORING REPORT: SOUTHWEST TRAINING SERVICES, INC. (CONT.)

sample of invoices was reviewed to make sure there were no overpayments and that all back up documentation was present. Expense vouchers were reviewed to be sure that procedures are being followed. All were found to be appropriate and in compliance with WIA guidelines. **There were no questioned costs or findings.**

Comments: The SWTS staff is friendly and cooperative. They are an integral part of the PA CareerLink® Washington County.

Submitted by Dacia Mace

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

NOMINATING COMMITTEE REPORT

Action Items:

- Review and accept the committee's recommendations regarding SCWIB officer nominees (distributed separately).

Updates:

- N/A

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

Action Items:

- Review and accept the Commonwealth's WIA Common Measures Quarterly Report for the Southwest Corner (see page 15).
- Review and accept the combined WIA data report (see pages 16-20).
- Review and accept the combined PA CareerLink[®] data report (see page 21).
- Review and accept the customer satisfaction survey results for business customers and jobseekers for the most recent quarter (see pages 22-23).

Updates:

- The PA CareerLink[®] operators and Title I providers prepare quarterly reports summarizing their activities related to staff development, service delivery, and community linkages (see pages 24-51).

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

WIA COMMON MEASURES PERFORMANCE REPORT
 JULY 1, 2010-MARCH 31, 2011

Measure	Southwest Corner WIA		
	Negotiated Level	Actual Level	Percent Level Achieved
Adult Entered Employment Rate ¹	85.00%	85.45%	100.53%
Adult Retention Rate ²	88.00%	85.47%	97.13%
Adult 6-Month Average Earnings	\$13,250	\$14,912	112.54%
Dislocated Worker Entered Employment Rate ¹	90.00%	92.00%	102.22%
Dislocated Worker Retention Rate ²	93.00%	84.11%	90.44%
Dislocated Worker 6-Month Average Earnings	\$16,250	\$18,377	113.09%
Youth Degree/Certificate Attainment Rate ³	65.00%	67.86%	104.40%
Youth Literacy/Numeracy Rate ⁴	75.00%	85.88%	114.51%
Youth Placement Rate ³	60.00%	92.00%	153.33%

of measures met* or exceeded: 9

of measures not met:0

¹ The Entered Employment Rate represents performance outcomes for individuals exiting WIA programs from October 1, 2009 through June 30, 2010.

² The Retention Rate represents performance outcomes for individuals exiting WIA programs from April 1, 2009 through December 31, 2009.

³ The Youth Degree/Certificate Attainment Rate and Youth Placement Rate represent performance outcomes for individuals exiting WIA programs from October 1, 2009 through June 30, 2010.

⁴ The Literacy/Numeracy Rate for local areas reflects only the data for those who would have reached one year literacy/numeracy attainment date, regardless of date of exit (July 1, 2009 to March 31, 2009), AND those who remain in WIA, still basic skills deficient, that complete a second year (initial start July 1, 2008 to March 31, 2008) AND that complete a third year (initial start July 1, 2007 to March 31, 2007).

* "Met" is defined as achieving at least 80% of the negotiated level.

Source: Center for Workforce Information and Analysis, Pennsylvania Department of Labor and Industry

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**COMBINED WIA DATA REPORT
JULY 1, 2010 – JUNE 30, 2011

Adults

	Staff Assisted Core			Intensive ¹			Training							
	Enrolled	Exited	Employed	Enrolled	Exited	Employed	OJT				ITA			
							Enrolled	Completed	Exited	Employed	Enrolled	Completed	Exited	Employed
Washington/Greene	179	162	154	30	19	9	1	1	1	1	16	14	12	11
W/G ARRA	0	0	0	0	0	0	0	0	0	0	12	12	10	9
Beaver	97	56	49	3	0	0	3	1	1	1	42	29	19	17
Beaver ARRA	0	0	0	0	0	0	0	0	0	0	20	17	15	7
TOTAL	276	218	203	33	19	9	4	2	2	2	90	72	56	44

Dislocated Workers

	Staff Assisted Core			Intensive ¹			Training							
	Enrolled	Exited	Employed	Enrolled	Exited	Employed	OJT				ITA			
							Enrolled	Completed	Exited	Employed	Enrolled	Completed	Exited	Employed
Washington/Greene	15	15	14	59	44	38	3	3	3	3	14	10	8	8
W/G ARRA	0	0	0	0	0	0	0	0	0	0	31	31	28	24
Beaver	38	21	20	0	0	0	3	0	0	0	17	8	6	4
Beaver ARRA	0	0	0	0	0	0	0	0	0	0	32	29	26	24
TOTAL	53	36	34	59	44	38	6	3	3	3	94	78	68	60

Key: OJT=on the job training; ITA=individual training account

¹ All individuals enrolled in training are also enrolled in intensive services; however, they are omitted from the "Intensive" column to prevent double counting in all funding streams.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

COMBINED WIA DATA REPORT (CONT.)

JULY 1, 2010 – JUNE 30, 2011

Number of Customers who Received Training² by Industry Cluster

	Energy ³		Logistics and Transportation ³		Metals and Metal Fabrication ³		Health ³		Construction ³		Other		Total
	#	%	#	%	#	%	#	%	#	%	#	%	
Washington/Greene	11	25%	1	2%	0	0%	21	48%	9	20%	2	5%	44
W/G ARRA	8	17%	4	9%	2	4%	12	26%	4	9%	17	36%	47
Beaver	9	15%	5	8%	3	5%	16	27%	4	7%	23	38%	60
Beaver ARRA	0	0%	2	15%	0	0%	3	23%	4	31%	4	31%	13
TOTAL	28	17%	12	7%	5	3%	52	32%	21	13%	46	28%	164

Percentage of customers receiving training in priority industry clusters: 72%

Rapid Response – Trade Adjustment Assistance (TAA) Act referrals

	Staff Assisted Core			Intensive ¹			Training – TAA funded							
	Enrolled	Exited	Employed	Enrolled	Exited	Employed	OJT				ITA			
							Enrolled	Completed	Exited	Employed	Enrolled	Completed	Exited	Employed
Washington/Greene	0	0	0	9	5	4	0	0	0	0	70	51	39	30
Beaver	0	0	0	0	0	0	0	0	0	0	28	4	3	3
TOTAL	0	0	0	9	5	4	0	0	0	0	98	55	42	33

Trade Act – Participants and Costs

	# of Individuals Enrolled in Training	Total Cost
Beaver	19	\$340,480
Greene	0	\$0
Mon Valley	34	\$445,510
Washington	4	\$47,749
TOTAL	57	\$833,739

Key: OJT=on the job training; ITA=individual training account

¹ All individuals enrolled in training are also enrolled in intensive services; however, they are omitted from the "Intensive" column to prevent double counting in all funding streams.² Training includes classroom-based instruction underwritten by WIA individual training accounts (ITAs) and on-the-job training funds.³ Priority industry cluster for Southwest Corner Workforce Investment Area (SCWIA)

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

COMBINED WIA DATA REPORT (CONT.)

JULY 1, 2010 – JUNE 30, 2011

AGA Health Care Grant¹

	Training							
	OJT				ITA			
	Enrolled	Completed	Exited	Employed	Enrolled	Completed	Exited	Employed
Washington/Greene	0	0	0	0	12	5	4	3
Beaver	0	0	0	0	3	0	0	0
TOTAL	0	0	0	0	15	5	4	3

¹ This grant is for training only. Enrollees are also enrolled in adult or dislocated worker programs for case management services.

Rapid Response – not including TAA referrals

	Staff Assisted Core			Intensive ¹			Training								
	Enrolled	Exited	Employed	Enrolled	Exited	Employed	OJT				ITA				
							Enrolled	Completed	Exited	Employed	Enrolled	Completed	Exited	Employed	
Washington/Greene	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Beaver	3	3	3	0	0	0	0	0	0	0	0	7	6	4	4
TOTAL	3	3	3	0	0	0	0	0	0	0	0	8	6	4	4

Rapid Response/ARRA¹

	Staff Assisted Core			Intensive ¹			Training							
	Enrolled	Exited	Employed	Enrolled	Exited	Employed	OJT				ITA			
							Enrolled	Completed	Exited	Employed	Enrolled	Completed	Exited	Employed
Washington/Greene	0	0	0	0	0	0	4	4	3	3	22	14	11	8
Beaver	0	0	0	0	0	0	102	100	102	100	23	18	13	12
Total	0	0	0	0	0	0	106	104	105	103	45	32	24	20

¹ This funding is utilized for ITAs and OJTs. Individuals are also enrolled into Intensive services under WIA.

Key: OJT=on the job training; ITA=individual training account

¹ All individuals enrolled in training are also enrolled in intensive services; however, they are omitted from the "Intensive" column to prevent double counting in all funding streams.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

COMBINED WIA DATA REPORT (CONT.)

JULY 1, 2010 – JUNE 30, 2011

Youth Enrollment¹

	In-School Youth	Out-Of-School Youth	TOTAL
Washington/Greene	160	64	224
W/G ARRA	62	49	111
Beaver	52	34	86
Beaver ARRA	66	29	95
TOTAL	340	176	516

In-School Youth

	Total Enrollment ¹	Total Exits ²	Performance measures for those exited last quarter			
			Exited Youth	Entered Employment/ Military	Entered Education	Degree or Certificate
Washington/ Greene	160	60	0	0	0	0
W/G ARRA	62	62	N/A	N/A	N/A	N/A
Beaver	52	10	0	0	0	0
Beaver ARRA	66	66	0	0	0	0
TOTAL	340	198	0	0	0	0

Out-of-School Youth

	Total Enrollment ¹	Total Exits ²	Performance measures for those exited last quarter					
			Exited Youth	Entered Employment/ Military	Entered Higher Education	Degree or Certificate	Literacy-Numeracy Needed ³	Literacy-Numeracy Achieved ³
Washington/ Greene	64	31	8	4	0	7	6	6
W/G ARRA	49	44	N/A	N/A	N/A	N/A	N/A	N/A
Beaver	34	18	0	0	0	0	0	0
Beaver ARRA	29	29	0	0	0	0	0	0
TOTAL	176	122	8	4	0	7	6	6

¹ Youth Enrollment reflects total number of youth served since July 1, 2010² Total Exited reflects total number of youth exited since July 1, 2010³ Literacy/Numeracy for "Needed" reflects out-of-school youth (OOSY) who were basic skills deficient on enrollment and scoring below 8.9 in reading and/or math.) "Achieved" reflect those OOSY who needed to obtain an increase, retested and achieved the increase within one year.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

COMBINED WIA DATA REPORT (CONT.)

JULY 1, 2010 – JUNE 30, 2011

TANF Youth

	Enrollment	Work Experience	Adelphia	Other Programs
Washington/Greene	119	119	n/a	n/a
W/G TANF Contingency	86	86	n/a	n/a
Beaver	80	25	31	24
Beaver TANF Contingency	85	85	0	0
TOTAL	370	315	31	24

* Paid fringe benefits under regular TANF

Regional Career and Education Partnership (RCEP) Grant (7/1/10-9/30/10)

	Youth Served: In-School	Youth Served Out-of-School	Youth in Paid Work Experiences/ Internships	Number of Industry Related Events	Number of Outreach Activities
Washington/Greene	5866	226	321	76	124
Beaver	1307	75	250	16	25
TOTAL	7173	301	571	92	149

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

COMBINED PA CAREERLINK® DATA REPORT
 JULY 1, 2010 – JUNE 30, 2011

Jobseeker Services

	Enrolled in System ¹	Attended Workshop ³	Utilized Center ³	Unemployment Compensation ³
Washington	3635	528	8271	1232
Greene	1657	169	11188	473
Beaver	4019	954	14606	973
Mon-Valley ²	2286	523	10894	572
TOTAL	11597	2174	44959	3250

Business Services

	New Employers ¹	Job Orders ¹	Info Phone Calls ³	PA CareerLink® Orientations ³	Visits ³	LMI ³
Washington	158	1501	2105	29	825	1019
Greene	32	453	779	16	273	2031
Beaver	648	1181	912	563	256	496
Mon-Valley ²	70	933	2442	156	252	1644
TOTAL	908	4068	6238	764	1606	5190

Business Services: Number of Contacts⁴ by Industry Cluster (Note: This is not a cumulative report; it is reported on a quarterly basis.)

Site	Energy		Logistics and transportation		Metals and Metal Fabrication		Health Care		Construction		Other		Total #
	#	%	#	%	#	%	#	%	#	%	#	%	
Washington	225	21%	52	5%	122	11%	90	8%	93	8%	513	47%	1095
Greene	356	47%	60	8%	42	6%	58	8%	89	12%	149	20%	754
Beaver	29	7%	26	7%	55	14%	47	12%	25	6%	212	54%	394
Mon Valley	19	5%	35	9%	112	30%	60	16%	128	34%	21	6%	375
TOTAL	629	24%	173	7%	331	13%	255	10%	335	13%	895	34%	2618

Percentage of contacts in key clusters, combined: 66%

¹ Source: PA CareerLink® operating system statistics (www.paworkforce.state.pa.us) and CWDS ad-hoc reports.

The jobseeker's or employer's address determines which county receives credit for enrollment and job orders.

² Statistics for this site are not broken out on the PA CareerLink® operating system.

³ These data are collected and compiled by each site.

⁴ The definition of a "contact" varied among sites.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

CUSTOMER SATISFACTION SURVEYS: BUSINESS CUSTOMERS

PA CAREERLINK

Business Satisfaction Survey

Period: April 1, 2011 – June 30, 2011 # of Surveys: 47

Scale for questions 1 through 7:

Strongly disagree 1 2 3 4 5 Strongly agree

1) Staff assisted me in a professional manner.

Wash.: 5.0 Greene: 4.8 Beaver: 5.0 MV: 4.9 System-wide: 4.9

2) Staff was helpful and knowledgeable.

Wash.: 5.0 Greene: 4.8 Beaver: 4.8 MV: 4.9 System-wide: 4.8

3) Staff helped me to locate qualified workers.

Wash.: 5.0 Greene: 4.3 Beaver: 4.8 MV: 4.9 System-wide: 4.6

4) I was satisfied with the services I received.

Wash.: 5.0 Greene: 4.8 Beaver: 4.9 MV: 4.9 System-wide: 4.9

5) I would list future job orders on the PA CareerLink website.

Wash.: 5.0 Greene: 4.8 Beaver: 4.7 MV: 4.9 System-wide: 4.8

6) I would recommend PA CareerLink to others.

Wash.: 5.0 Greene: 4.7 Beaver: 4.6 MV: 4.9 System-wide: 4.7

7) Overall experience at PA CareerLink?

Wash.: 5.0 Greene: 4.8 Beaver: 4.5 MV: 4.9 System-wide: 4.7

8) How could we improve your experience at PA CareerLink?
(sample comments from across the system)

- "Better applicants"
- "Better screening"
- "Make applicants show up for interviews. Reduce their unemployment if they don't."
- "Too many very unqualified people apply. Better screening"
- "Inventory resumes as to ability, experience, strong points."
- "More marketing"

9) What are your company's needs in addition to hiring?

- (sample comments from across the system)
- "Training grants and OJT's"
 - "We constantly need qualified people."
 - "Work Certified program."
 - "Compensation analysis of local employers so we can reference wages."

10) Number of new business customers, by site:

Wash.: 0 Greene: 2 Beaver: 10 MV: 3 System-wide: 15

11) Number of returning business customers, by site:

Wash.: 1 Greene: 17 Beaver: 2 MV: 12 System-wide: 32

12) Average number of visits per returning business customer in the past month, by site:

Wash.: 1 Greene: 2 Beaver: 1 MV: 2 System-wide: 1.9

13) Number of business customers using other employee recruitment methods (system-wide):

18 Staffing agency
19 Online job boards
25 Employees' referrals
11 Other:

14) Which of these method(s) do you find most effective?

32 Newspaper ads
17 Personal referrals
7 Community group

grassroots efforts with smaller organizations; PA CareerLink very organized and they find good quality applicants that work well at our facility; internet reaches a wide variety of individuals very efficiently; job fairs; newspaper.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

CUSTOMER SATISFACTION SURVEYS: JOBSEEKERS

PA CAREERLINK

Jobseeker Satisfaction Survey

Period: April 1, 2011 – June 30, 2011 # of Surveys: 342

Scale for questions 1 through 7:

Strongly disagree 1 2 3 4 5 Strongly agree

1) I was greeted quickly and professionally.

Wash.: 4.8 Greene: 4.9 Beaver: 4.8 MV: 4.8 System-wide: 4.8

2) Staff was helpful and knowledgeable.

Wash.: 4.8 Greene: 4.9 Beaver: 4.9 MV: 4.8 System-wide: 4.8

3) Job postings of interest to me are on PA CareerLink website.

Wash.: 4.2 Greene: 4.3 Beaver: 4.7 MV: 4.0 System-wide: 4.3

4) Services and resources were explained clearly.

Wash.: 4.9 Greene: 4.8 Beaver: 4.9 MV: 4.7 System-wide: 4.8

5) I was satisfied with the services that I received.

Wash.: 4.9 Greene: 4.8 Beaver: 4.9 MV: 4.7 System-wide: 4.8

6) I would recommend PA CareerLink to others.

Wash.: 4.8 Greene: 4.8 Beaver: 4.9 MV: 4.8 System-wide: 4.8

7) Overall experience at PA CareerLink?

Wash.: 4.9 Greene: 4.9 Beaver: 4.9 MV: 4.6 System-wide: 4.8

8) How could we improve your experience at PA CareerLink?

(sample comments from across the system)

- "Parking"
- "More staff to assist customers"
- "Great service much appreciated"
- "Grateful for computer and printing resources"
- "Be able to upload resume and have employers be able to see it"
- "Coffee and donuts (even if self paid)"
- "Phone message should be more clear"
- "Prefer not to be in a group"
- "Looking for various opportunities to change careers. Very helpful in directing me"
- "Staff was helpful and patient with me. Very nice to work with, makes me at ease"

9) Number of new customers, by site:

Wash.: 44 Greene: 32 Beaver: 81 MV: 43 System-wide: 200

10) Number of returning customers, by site:

Wash.: 13 Greene: 26 Beaver: 27 MV: 76 System-wide: 142

11) Average number of visits per returning customer in the past month, by site:

Wash.: 2 Greene: 2 Beaver: 3 MV: 8 System-wide: 5.4

12) Number of customers using other job search resources (system-wide):

45 Staffing agency
71 Online job boards
119 Employer websites
6 Other: Online, schools
223 Newspaper ads
117 Personal connections
15 Community group

Veteran Services (Greene only): 9 surveys; 4.88 average

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES APRIL 1, 2011 – JUNE 30, 2011

System-Wide

- All of the PA CareerLink® centers in the Southwest Corner were represented at the **Pennsylvania Partners Conference** in Hershey May 4-6. Two employers from the Southwest Corner, All Clad and Alpha Natural Resources, were honored with awards as a result of nominations submitted by the PA CareerLink® centers in Washington and Greene counties.
- All of the PA CareerLink® centers in the Southwest Corner **PA CareerLink® Spring Symposium** in State College in April. The day-long event focused on the use of labor market information (LMI). Highlights included a review of LMI Fast Facts (a publication), real time labor market intelligence, targeted industry clusters, WIB mandates for funding and employer outreach, and projections concerning unemployment compensation exhaustees.
- All of the PA CareerLink® centers in the Southwest Corner were represented at the SCWIB meeting on May 3.

PA CareerLink® Beaver County

General

- We are currently hosting an **intern** from Penn State Beaver. Amanda Moore is pursuing a bachelor of science degree in business management and marketing.
- We participated in a Workforce Investment Act (WIA) evaluation conference call on May 18 with **Mathematica Research** staff to discuss WIA flow of services.
- We have a new associate partner: **Beaver County Behavioral Health** is now on-site weekly to take referrals and provide initial intake and assessments.
- Our Safety Committee became "**Safety Committee Standard**" certified through the PA Department of Labor and Industry. Team members attended all day training on May 26.
- We continued to attend monthly **Human Service Forum** (HSF) meetings as well as the annual HSF Conference for Professional and Personal Growth on June 16. Keynote speaker was Lisa Mason discussing "Coping with Change."
- Our **Operator Consortium** met April 4 and May 25.
- Our **External Business Services Team**, comprised of representatives of onsite partners and associate partners, held its quarterly meeting on May 6 at Phase 4 Learning Center. A tour of the facility was provided.

Staff Development

- Dianne Stoner, site administrator, attended a workshop sponsored by the **Senior Employment Program** entitled, "Adjusting to the 21st Century Workforce" on April 14 at the new senior center. The workshop addressed barriers and challenges that seniors face in the workplace.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Our site administrator attended a training session sponsored by the PA Department of Public Welfare Bureau of Employment Training Programs entitled, “**Better Coordination Between LMCs and DSTs**” on April 26. Topics included performance, budgeting, setting procedures, recommendations for DSTs, and personal interaction with clients.
- On May 23, our staff participated in a webinar entitled, “**Labor Market Information (LMI) Concepts for Business Services Teams.**” Topic included items from the PA Center for Workforce Information and Analysis (CWIA) monthly press release, the CWIA Employer Database (and similar commercially-available products such as Hoover's), and the CWIA new hires report.
- On June 2, our PA CareerLink® program supervisor attended a **workforce development seminar** at PA CareerLink® Butler County. Topics included: unemployment compensation employer presentations available to PA CareerLink® centers; extended benefits (EB) and high unemployment period-extended benefits (HUP-EB) scheduled to end 6/11/11 unless new legislation enacted; proposed changes to help the UC Fund including changing the 6X-rule to a 10X-rule to work off disqualifications (work will have to be verifiable) and making severance pay count as earnings. Other announcements included that no change is being proposed to the UC tax rate, and that new and continued claim activity and call volume to the UC Service Centers are dropping.
- Our PA CareerLink® program supervisor attended a presentation entitled, “The Power of WOW” at the **Work Certified Academy** on June 2. The guest speaker was Gerry Hoeffner of Personnel Dynamics Consulting. Topics included the value of “wowing” your customers, good communication, customer service, and compassion.
- Our local veterans’ employment representative participated in a series of **video training conferences** sponsored by the PA Office of Vocational Rehabilitation. Topics included group dynamics, pathways to compassion fatigue, the military culture, and dealing with loss.
- Our staff participated in a webinar regarding **federal bonding and the Work Opportunity Tax Credit Program** on June 20 to discuss changes in eligibility that went into effect 12/31/10 for unemployed veterans and disconnected youth. The State requested that information continue to be collected and retained for these target groups in case monies become available that could be used retroactively.
- Rich Strother, JTBC program manager, and Alisa Gilson, BWDP PA CareerLink® Program Supervisor, made a presentation to our staff on April 19 about what they learned at the **PA CareerLink® Spring Symposium** held April 6 in State College.
- Elizabeth Focer-Repman, consumer outreach coordinator for the special support grant program through **Columbia Gas**, made a presentation to our staff on May 5 regarding utility cost offsets that have no eligibility requirements.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Wanda Zombeck from the Lawrence County Community Action Partnership's Lawrence County Social Services, Inc. made a presentation to staff on May 10 about **Senior GreenServe**, a program that promotes the benefits of living and working green; government incentives for going green; green office and cleaning supplies; recycling programs in the workplace; and electronic file maintenance.
- Our PA CareerLink® supervisor and Jeffrey McKay, our veterans' representative, participated in a **veterans' services** webinar on June 10. Topics included local office performance reports, requirements related to case note documentation, and performance targets which are negotiated annually by the Pennsylvania Department of Labor and Industry and the US Department of Labor Veterans' Program.
- Select staff participated in two **Trade Adjustment Assistance** training sessions in June. Topics included integrated intake, co-enrollment, case management and outreach.

Service Delivery

- We partnered with Job Training for Beaver County, Inc., the Beaver County Rehabilitation Center, Inc., the United Way of Beaver County, and Beaver Valley Mall to host our **First Annual Community Day Event** at the Beaver Valley Mall on April 7. Various agencies and informational resources came together to assist the unemployed and underemployed. Components included on-site interviews with an employer panel, a Macy's Career Fashion Show, and a job search workshop. Approximately 250 jobseekers and 46 community service vendors participated.
- We have successfully launched a monthly **Job Club** facilitated by Laura DePietro, JTBC job search coordinator and Jennifer Hamilla-Onuska, BWDP PA CareerLink® Specialist. The Job Club is held the first Friday morning of each month at Panera Bread in Monaca and the first session had 15 attendees.
- We participated in several benefits and rights informational sessions targeting 166 dislocated workers from **Armstrong World Industries** in Beaver Falls.
- We hosted our first annual **Employer Resource Symposium** onsite on May 12. In addition to networking opportunities, the agenda included breakout sessions about the Work Certified Program, employer tax credits, relief from unemployment compensation charges and separation issues, substance abuse in the workplace, and marketing strategies. The event attracted 43 employers including Horsehead, Nalco, and Hilton Hotels.
- We hosted an **ex-offender workshop** onsite on May 27. Speakers included Judy Enslin, Beaver County Clerk of Courts, Denny Ugoletti, chaplain for the Beaver County Jail, and Jeff Brooks, workforce development director for the Mon Valley Initiative. More than 50 people attended.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

PA CAREERLINK® SITE UPDATES (CONT.)

- We hosted onsite **recruitments** for the following employers:

COMPANY	# OF RECRUITMENTS	# OF REFERRALS	# OF HIRES
Arcadia Healthcare	1	2	Pending
The Callos Companies	11	127	7
Comfort Keepers	1	7	Pending
Gregg Services	13	132	21
Liken	6	26	Pending
Staffmark	1	5	Pending
System One	1	12	Pending
TOTAL	34	311	28

- The following **companies registered on CWDS** this quarter: (Asterisk denotes a targeted industry cluster)
 - Accommodation and Food Services
 - The Grand Valley Inn
 - Comfort Keepers
 - Administrative and Support
 - Gene Trusky Executive Search
 - Advantage Staffing
 - Computer Consultant Team, LLC.
 - Building and Construction*
 - Evergreen Heating & Cooling
 - Rader Electric, LLC
 - Honest Contracting
 - Iron City Plumbing & Excavating, Inc.
 - Educational Services
 - Aliquippa School District
 - Finance and Business Services*
 - State Farm Independent Contractor
 - The Kerr Agency, Inc.
 - Cottrill, Arbutina & Associates, P.C.
 - Health Care/Life Sciences*
 - Valley Care Association
 - Compassionate care Hospice
 - Complete Family Vision Care
 - Manufacturing*
 - Tegran Corporation
 - Acutran Fombell
 - Summerill Tube Corp. Koppel

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- National Molding, LLC
- Transportation and Warehousing*
 - R. J. Rhodes Transit, Inc.
- Retail Trade
 - King's Jewelry
 - National Plumbing and Heating Supplies, Inc.
- Other Services
 - Anareans Profession Styles
 - Chippewa Plaza Laundry and Dry Cleaner
 - DGN Customs & Collision Service
 - Route 60 Truck Repair and Supply
 - Susan January
 - Westwood Golf Club

Community Linkages

- Jeff Brooks, coordinator for the **Southwest PA Reentry Coalition (SPARC)**, spoke at our ex-offender workshop on May 27 and held the May SPARC meeting here at our site, providing opportunities for cross-county collaboration on behalf of the ex-offender population.
- We participated in a conference call of the **Executive Committee of the Southwest Corner Transportation and Logistics Partnership** on May 13. Topics included state funding for industry partnerships.
- Dianne Stoner, our site administrator, attended a meeting of the **Pittsburgh Technical Institute Advisory Board** to discuss the school's Business Administration Program on May 18. The board reviewed various curricula to ensure alignment with current and future industry trends, with a focus on placing students in sustainable jobs.
- We hosted the Beaver County Collaborative Action Network (BCCAN) **Legislative Breakfast** on May 13. Members had a question and answer session with Senator Elder Vogel, Representative Rob Matzie, Representative Jim Marshall, and staff from Representative Jaret Gibbons' office. Topics included proposed budget cuts and the impact on human service agencies, revenue to fill the gap in budget, and strategies for economic development. The BCCAN board hopes to develop a dialogue between local legislators and the county's social services leaders.
- We participated in the annual Community College for Beaver County **Job/Career Fair** held on campus April 20, an event that attracted 40 employers accepting applications from job candidates.
- Our site administrator attended a **Chamber of Commerce Congressional Breakfast** on April 11. Congressman Jason Atlmire was on hand to discuss projected budget cuts and the impact on the county.
- Our site administrator participated in a **SABLE Coalition** meeting on April 3 in Southpointe to discuss strategic planning.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Our site administrator attended a **Penn State Advisory Board Meeting** on May 20.
- Our site administrator attended a meeting convened by the **Aging & Disability Resources Collaborative (ADRC)** on May 11 to discuss ways to improve service delivery to these special populations.
- Our Business Services Team attended the one year anniversary of the **Keystone Simulation and Education Center** in Monaca on June 1. The school offers cutting-edge hands-on training in the healthcare field.
- Our Business Services Team participated in two **Beaver County Chamber of Commerce** events this quarter: “speed networking” at the Beaver Valley Mall, which attracted more than 45 attendees; and a “power lunch” on June 16 at the Holiday Inn Express with guest speaker Leah Lebder from Heritage Valley Health Systems.
- We hosted a meeting for 15 directors of the **Beaver County Libraries**, with a PowerPoint presentation about our partners and services, handouts for their library computer labs, and a tour of our facility.
- Our staff attended a program for **ex-offenders** on June 13 at the Salvation Army Beaver Falls, facilitated by Professional Industrial Training Tracks & Technologies for Occupational Development of Adults & Youth in Career Transitions (PITT TODAY2).
- Our site administrator attended a county-wide meeting of **Leaders Serving Beaver County (LSBC)** on June 23. Keynote speaker was Dr. Keith Starcher, founder of LSBC, who discussed “spiritual capital.”
- Our site administrator attended a **Southwest Corner Local Management Committee** meeting at Southpointe on June 23. Topics included impending state budget cuts to next fiscal year’s PA Department of Public Welfare Employment Advancement Retention Network (EARN) Program.

PA CareerLink® Greene County

General

- We lost a full time partner, **Chestnut Ridge Counseling**, effective May 31.
- We lost a part time (.2) partner, **Dress for Success**, effective June 30.
- Due to budget cuts to the EARN program, we **reduced our full time staff** equivalents from 3 staff to a .5 staff person, effective June 30, 2011.

Staff Development

- Jan Brunell brought two clients from the Washington Greene County Job Training Agency to present information to our staff about the **EARN Program** on May 23.
- Frank Couch, local veterans’ representative, participated in a webinar about **online record management** on May 3.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Our PA CareerLink® supervisor participated in a regional **unemployment compensation** (UC) meeting at PA CareerLink® Fayette County on May 26. The agenda included employer workshops and mock hearings.
- Melanie Becker of the **Greater Pittsburgh Community Food Bank** spoke to staff on June 6 about the county's summer lunch programs for youth, and services available to the general public, including the Supplemental Nutrition Assistance Program.
- Our staff participated in a webinar on June 27. Topics included **federal bonding and the work opportunity tax credit**.
- Our Trade Act staff participated in a statewide conference call on June 28 to discuss changes to the **Trade Readjustment Act/Trade Adjustment Assistance Act**.

Service Delivery

- We partnered with PA CareerLink® sites in Washington, the Mon Valley and Fayette to present the third **Tri-County Oil and Gas Business to Business Expo** at the Washington County Fairgrounds on May 21, an event that attracted more than 305 businesses.
- We partnered with the Tri-County Oil and Gas Committee and the PA CareerLink® centers in Washington, the Mon Valley and Fayette to present the **Tri-County Oil and Gas Employment Expo** on June 17 at the Greene County Fairgrounds. The event attracted 56 employers and 921 job seekers from Pennsylvania, Ohio, West Virginia, New Jersey, Arkansas, Texas and California. The fairgrounds were donated by the Greene County Commissioners and DSL services were donated by Windstream Communications.
- The following **companies registered on CWDS** this quarter: (Asterisk denotes a targeted industry cluster)
 - Energy Industry Cluster* (Construction & Extraction)
 - Washita Valley Enterprises, Inc., Carmichaels
 - Allis-Chalmers Energy Production Services, Mt. Morris
 - Burns Tire Service, Inc., Waynesburg
 - Coal Gas Recovery LLC, Waynesburg
 - Maxxim Shared Services, LLC, Waynesburg
 - Gaskill Construction, Waynesburg
 - Basic Energy Services, Waynesburg
 - Other
 - Vitek, Waynesburg

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

PA CAREERLINK® SITE UPDATES (CONT.)

- We hosted **onsite recruitment events** for the following employers:

COMPANY	DATE	POSITION	# OF REFER-RALS	# OF HIRES	SALARY
Emerald Coal Resources	4/4/2011	Supervisor Trainee	40	3	\$66,560 per year
Cumberland Resources	4/4/2011	Supervisor Trainee	36	2	\$66,560 per year
G4s Security	4/12/2011	Security Guard	2	2	\$20,000 per year
Emerald Coal Resources	4/19/2011	Roof Bolter	5	1	\$24.41 per hour
G4s Security	4/20/2011	Security Guard	38	0	\$20,000 per year
G4s Security	4/20/2011	Custom Protection Officer	33	0	\$11.30 per hour
Emerald Coal Resources	4/20/2011	Cont Miner Supervisor	1	Pending	\$80,000 per year
Emerald Coal Resources	4/21/2011	General Inside Laborer	6	3	\$22.77 per hour
Emerald Coal Resources	4/21/2011	General Inside Laborer	11	3	\$23.34 per hour
Cumberland Resources	4/21/2011	General Inside Laborer	9	Pending	\$22.77 per hour
Cumberland Resources	4/21/2011	General Inside Laborer	8	Pending	\$23.34 per hour
Cumberland Resources	4/29/2011	SR Warehouse Technician	5	1	\$47,000 per year
G4s Security	5/3/2011	Guards	50	Pending	\$9.00 per hour
Coal Gas Recovery	5/4/2011	Engineer	8	Pending	\$68,000 per year
Maxxim Shared Services	5/4/2011	Buyer	15	0	\$58,000 per year
Emerald Coal Resources	5/6/2011	Maintenance Clerk	3	Pending	\$35,000 per year
Maxxim Shared Services	6/2/2011	Accounts Payable	45	Pending	\$30,000 per year
Cumberland Resources	6/8/2011	Underground Mechanic	4	Pending	\$24.42 per hour

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

PA CAREERLINK® SITE UPDATES (CONT.)

COMPANY	DATE	POSITION	# OF REFER-RALS	# OF HIRES	SALARY
Emerald Coal Resources	6/28/2011	General Inside Laborer	14	Pending	\$23.34 per hour
Emerald Coal Resources	6/28/2011	Faceman	14	Pending	\$23.14 per hour
Cumberland Resources	6/29/2011	Maintenance Clerk	3	Pending	\$35,000 per year
		TOTAL	350	15	

Community Linkages

- Barbara Cole, site administrator, attended planning meetings of the **Tri-County Oil and Committee** on April 4 and April 28.
- Barbara Cole assisted with interviews for PA CareerLink® supervisors at **PA CareerLink® Allegheny East** May 16-17.
- Frank Couch attended the yearly planning meeting for **SCI Greene** on June 24.
- Barbara Cole attended weekly **Rotary** meetings and monthly Executive Board meetings.
- Barbara Cole attended two **Cornerstone** board meetings.
- Barbara Cole attended a **Southwest Training Services, Inc.** board meeting.
- Barbara Cole attended two **Local Management Committee** meetings.

PA CareerLink® Mon Valley*General*

- Our quarterly partners meeting took place on April 18.

Staff Development

- Our staff participated in a **Trade Program** webinar on April 4.
- Becky Brawdy, job developer with PIC Pathways out of Poverty, made a presentation about **green careers** at our staff meeting on May 10.
- Linda Jack, BWDP program supervisor, participated in the **Health Coverage Tax Credit** teleconference/partner forum on May 9.
- Johanna Murphy, outreach coordinator for the **Manufacturing Assistance Program**, made a presentation about machinist training at our staff meeting on May 24.
- Zachary Brown attended an **unemployment compensation/Trade Act** meeting on May 26 at the PA CareerLink® Fayette County.
- Our staff participated in **state records management** overview training on May 2.
- Doug Short participated in a **veterans'** videoconference on May 19.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Jason Luker and Zachary Brown participated in an **unemployment compensation/Rapid Response** regional update meeting on May 26.
- Our staff participated in a **Work Opportunity Tax Credit** webinar on June 20.
- Our BWDP staff participated in a **Trade Act** conference call on June 28.
- Our staff participated in a webinar about veterans services on June 10.

Service Delivery

- We offered the following **jobseeker workshops** onsite: job searching/interviewing, MS Word 1, MS Excel 1, introduction to computers, orientation to the PA CareerLink®, education/training, resume and cover letter preparation, Work Certified Academy, and financial management.
- We hosted a **Public Service Career Fair** onsite on May 5 for jobseekers.
- We hosted a **Business Roundtable** on May 13 featuring mock hearings conducted by two unemployment compensation referees.
- We hosted a Rapid Response meeting onsite on May 20 for employees of **Solar Power**.
- Our staff participated in a Rapid Response meeting for **Valley Independent** employees.
- We hosted a Rapid Response meeting on June 20 for the PSEA teachers at **Washington County Community College**.
- The following **companies registered on CWDS** this quarter: (Asterisk denotes a targeted industry cluster)
 - Building & Construction Industry Cluster*
 - Belle Vernon Door Sales, Belle Vernon
 - Smith Construction, Monessen
 - Jeremie Snyder Electrical Contracting, Inc., Beallsville
 - Retail/Hospitality Industry Cluster
 - Shekinah Western Ranch Camp, Charleroi
 - Pittsburgh Renaissance Festival, West Newton
 - Other
 - Little Caesars, Belle Vernon
 - Sweeny's Café & Pub, Belle Vernon
 - Fox's Pizza Den, Belle Vernon
 - Robert's Auto Body, Charleroi
 - King of the Hill Steakhouse, Bentleyville
 - Trib Total Media, Monessen
 - Life Science - Health Care Industry Cluster*
 - Charleroi Chiropractic Pain & Wellness Center, Inc., Charleroi
 - Nix Optical Company, Charleroi
 - Manufacturing Cluster*
 - Tri-State Hydraulics, Charleroi
 - Eastern Machine & Conveyors, Inc., Donora

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

PA CAREERLINK® SITE UPDATES (CONT.)

- Castec, Inc., Monongahela
- Rose Plastic, California
- The following **recruitment events** were conducted onsite this past quarter:

EMPLOYER	DATE	REFERRAL #	HIRE #	HOURLY RATE
Home Instead	4/27	6	2	\$8.50
Lifesteps	4/27, 5/18, 6/6	10	1	\$7.25
Safari Cleaners	5/4, 6/10, 6/16	7	11	\$8.25
Staff Masters	6/8	4	0	\$8.25
	TOTAL	27	14	

Community Linkages

- Our staff participated in the **Business to Business Oil/Gas Business Expo** on May 20-21 at the Washington Fairgrounds.
- Trish Brickner participated in the **Oil/Gas Job Fair** in Greene County on June 17.
- Our staff participated in the **Oil/Gas Job Fair Expo** on June 17 at the Greene County Fairgrounds.
- Trish Brickner participated in the **Work Certified Academy** Advisory Committee meeting on May 25.
- Trish Brickner attended an **Oil/Gas Partnership meeting** at Westmoreland County Community College on April 13.
- Linda Jack attended a **Tri County Oil/Gas Committee Meeting** on April 28 at the PA CareerLink® Greene County.
- Trish Brickner participated in the **Marcellus ShaleNet Western Hub quarterly meetings** on April 13 and June 30 hosted by Westmoreland County Community College.
- Trish Brickner and Ron Miller, resource development specialist, participated in the **Penn Commercial Career Fair**.
- Trish Brickner, site administrator, participated in a **Southwestern PA Re-entry Coalition** meeting at the PA CareerLink®, Mon Valley.
- Trish Brickner and Linda Jack attended a **Mon Valley Regional Chamber of Commerce** meeting on April 12, and Trish attended board meetings on April 20, May 18, and June 15.
- Trish Brickner attended **Mental Health Association** board meetings on April 26 and June 28.
- Linda Jack participated in a **Westmoreland Human Resource Association** meeting on April 6.
- Linda Jack attended a meeting of the **Greater Rostraver Chamber of Commerce** on April 26 and Heather Glesk, business development specialist, attended one on May 24.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Trish Brickner attended development meetings for **Link to Aging and Disability Resources** for Fayette, Green and Washington counties on April 28 and June 22. The intent of this program is to improve access to services for aging consumers, adults with disabilities, and their families through a collaborative network of providers and a shared information and referral system.

PA CareerLink® Washington County

General

- **Valley National Security Service** became a partner, effective June 1.
- **Community College of Allegheny County** discontinued their partnership, effective June 30, 2011.
- We had some **changes in staffing**; our PA CareerLink® Specialist, Bernie Donnelly, Bureau of Workforce Development Partnership, retired in April, and Mikki Monaghan from PIA JumpStart joined our site's business services team in May. Meanwhile, the state's contract for our security guard, Zach Nolan, expired June 30, and contracts are not being renewed.
- Ten of our **Career Resource Center computers** were replaced by the PA Department of Labor & Industry.
- The PA Department of Labor & Industry's Office of Equal Opportunity sent written notice on June 7 that the PA CareerLink® Washington County has been placed in compliance for **Equal Opportunity and ADA Accessibility** requirements through March 31, 2013.
- According to the latest "**50 Largest County Employers**" stats from the PA Center for Workforce Information & Analysis, the Meadows Casino is now ranked as the second largest employer in Washington County, after the Washington Hospital.
- The **New Directions program**, in which County Assistance Office clients were given additional job search assistance by PA Bureau of Workforce Development Partnership staff, ended June 30.

Staff Development

- Dan Ford from **Vanguard Cleaning Systems** presented information to our staff about entrepreneurial opportunities for those interested in an office cleaning franchise.
- Our staff participated in a webinar on the changes to the **Trade Adjustment Assistance program**.
- Nan Sninsky presented a **job search brief** to staff entitled "10 Phrases to Ban from Your Resume."
- Sam Jocuns, veterans representative, attended two weeks of training sponsored by the **National Veterans Training Institute** in Denver, Colorado.
- Our BWDP staff completed online training on **state records management and absence management**.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

- Our BWDP staff participated in webinars for **Trade Act and Work Opportunity Tax Credit/Federal Bonding**.
- The Veterans Program staff participated in one installment of the **Veterans Videoconference Series** entitled, “The Military Culture and PTSD, Dealing with Loss”. This series will continue throughout the year.
- Craig Dotson, apprenticeship training program specialist and EO compliance officer for the US Department of Labor, made a presentation to our staff on **registered apprenticeships**. He reported that the three largest programs are for electricians, plumbers, and carpenters.
- Our staff participated in a conference calls conducted by **Trade Coordination Services** for staff members who handle TAA. The first call, which had question and answer sessions, was conducted on June 28.
- Our veterans representatives presented information about **veterans-related topics** at our weekly staff meetings.
- Cindy Derrico presented to the staff information she had gathered at the annual **PA Partners Conference** in May.
- Several staff members attended **customer service training** entitled, “The Power of WOW.”
- Our weekly staff meetings incorporated **labor market information** this quarter. Topics included Washington County’s 50 largest employers, the employment outlook for nurses, a summary of the state’s oil and gas industry report, and future plans for “Cool Valley,” a 900-acre mixed use development near Southpointe, east of Route 79 North.

Service Delivery

- As a result of our recruitment for **Langeloth Metallurgical** last quarter, the company reported six new hires in April. Southwest Training Services conducted pre-employment testing for applicants to help the employer screen candidates. In June, we conducted another recruitment for Langeloth. There were 140 referrals on CWDS and 107 applicants (including 26 veterans; 9 UC exhaustees) followed instructions to apply in person at our center. We forwarded those applications to the employer and 39 are now scheduled for assessment.
- Our staff participated in the annual **Penn Commercial Career & College Fair**.
- We co-hosted an **Education & Employment Fair** at Burgettstown High School. Other partners included Community Action Southwest and Representative Jesse White’s office.
- Our staff participated in the **Tri-County Oil & Gas Business to Business Expo** in May by helping with set up, joining employers at the social event, and staffing our vendor table.
- We hosted an onsite recruitment for field representatives for the **Census Bureau** in May.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

PA CAREERLINK® SITE UPDATES (CONT.)

- **All Clad Metalcrafters** began recruiting workers again this quarter with our staff's assistance.
- Sam Jocuns, DVOP, continues to work with the **Washington City Mission**. He visits twice monthly, and case manages homeless veterans who express a need/interest in finding employment.
- Nan Sninsky and Sherrie Sorge conducted mock interviews for **Work Certified Academy** students in April and June.
- The following **companies registered on CWDS** this quarter: (Asterisk denotes a targeted industry cluster)
 - Building and Construction*
 - Valley Heating and Air Condition, McMurray
 - James P. Wilson, Prosperity
 - Paul Lindley & Sons, Eighty Four
 - HGA Pipeline Services, Washington
 - Atlas Railroad Construction, Eighty Four
 - Education
 - Washington County Literacy Council, Washington
 - Energy*
 - Diversified Well Logging, Eighty Four
 - HLI Energy, Energy, West Alexander
 - Health Care/Life Science*
 - Domestic Violence Services of Southwestern PA, Washington
 - Accelero Health Partners, Canonsburg
 - Manufacturing
 - Hanco Limited, Lawrence
 - ATI Allegheny Ludlum, Houston
 - Ruber Rolls Inc., Meadow Lands
 - Amega West, West Alexander
 - Other
 - Robert A. Bruno & Co., Washington
 - National Tire & Battery, McMurray
 - Talbots-Tanger Outlets, Washington
- We hosted the following **recruitment events** onsite:

COMPANY	DATE	# OF REFERRALS	# OF HIRES
Staffmark Job Fair	April 4	26	0
Langeloth	April 18	6	6
Langeloth	May 9	4	4
All-Clad Recruitment	May 16-June 10	76	4
Lifesteps	May 23	11	0
	TOTAL	123	14

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

PA CAREERLINK® SITE UPDATES (CONT.)

Community Linkages

- Our staff participated in the **Washington Observer-Reporter Career Expo** in April, providing complimentary resume reviews and information about PA CareerLink® services.
- Our staff participated in a **Rapid Response** session in June for 68 teachers and paraprofessionals who are facing possible layoffs due to cuts in the state budget.
- Dave Sims, veterans representative, attended the quarterly Washington County Veterans Advisory Council meeting and gave a presentation on PA CareerLink® veteran services.
- Nan Sninsky made a presentation about PA CareerLink® services to the staff at **AMI, Inc.** whose clientele includes area residents with mental disabilities.
- We joined the Fayette, Greene and Washington counties **Link to Aging and Disability Resources** initiative.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES
APRIL 1, 2011 – JUNE 30, 2011

Job Training for Beaver County, Inc. (General)

General

- **Federal and state budget cuts** to Job Training for Beaver County, Inc. (JTBC)'s Workforce Investment Act (WIA) and Temporary Assistance for Needy Families (TANF) funds have necessitated the layoffs of four staff effective June 30. Since September 2010, staff complement has dropped 23% with layoffs/retirement of six individuals bringing total to 20 employees.

Staff Development

- Jenn Murtha, JTBC program coordinator, participated in a **Trade Act** webinar on April 4 to learn about major changes to the program due to recent legislation.
- Rich Strother, JTBC program manager, attended a **PA CareerLink® Symposium** entitled "Using Labor Market Information Tools" on April 6 in State College, PA, participating in workshops on real-time labor market information tools, job spidering technology, and occupational and industry analysis.
- Tim Sullivan, a marketing executive for the **Pittsburgh Business Times**, made a presentation to our staff on April 26 about how to use the newspaper to search for jobs.
- Elizabeth Focer-Repman, consumer outreach coordinator for Columbia Gas of PA, presented information on **utility assistance and weatherization programs** to our staff on May 5.
- Ruth Barrett, coordinator of our Entrepreneurship Education Program, attended an **Entrepreneur's Growth Conference** May 12 at Duquesne University presented by the Small Business Development Center. The conference provided information on financing, technology tools, sales techniques, and marketing strategies.
- Deb Newton, JTBC executive director and Rick Riley, welfare program manager, attended the following regional trainings sponsored by the **PA Department of Public Welfare Bureau of Employment Training Programs**:
 - "Direct Service Team Coordination with Local Management Committee" conducted by Jodi Sue Kelly, a training consultant from Cygnet and Associates, on April 26
 - "Identifying Beliefs that Affect Leadership" facilitated by Eric Murphy, training consultant on May 17
 - annual guideline training conducted by Ruth Ann Van Dyke, PA BETP director of Division of Policy and Implementation, on June 7
- Our management and program staff participated in a conference call with Annalisa Mastri from Mathematica Policy Research, Inc. on May 18 to discuss plans for the **WIA Gold Standard Evaluation** scheduled to begin in the fall. This is a federal study designed to assess the effectiveness of WIA intensive and training services.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- Poppy Roros, education and assessment coordinator, attended a presentation entitled “**The Power of Wow**” on June 2 at the Work Certified Academy in Washington, PA. Gerry Hoeffner, president of Personnel Dynamics Consulting, presented information on creating a customer first culture and providing great customer service.
- Our management and program staff participated in two **Trade Act** presentation calls offered by the US Department of Labor Employment and Training Administration entitled, “Integrated Intake, Co-Enrollment and Case Management” and “Outreach in the Trade Adjustment Assistance Program to Employers and Workers” on June 9.
- Rick Riley and Pina Riccio, subsidized employment case manager, attended a presentation by **Positive Influence Toward Tomorrow** (PITT Today) on June 13 at the Salvation Army in Beaver Falls. PITT Today is an organization developed by parole officers to help incarcerated individuals reintegrate into society.
- Jenn Murtha attended an **Aging and Disability Resources Training and Vendor Fair** on June 28 at the Community College of Beaver County. The training included information on medical assistance waivers, a demonstration of equipment and technology for individuals with disabilities, and a presentation on a wheel chair accessible gardening project.
- Jenn Murtha attended a quarterly **Marcellus ShaleNET Western Region** meeting on June 30 at Westmoreland County Community College. Topics included an unveiling of the Marcellus Shale Fast Facts report and an update on the ShaleNET Talent Matching System to be released on July 18th.

Service Delivery

- On April 4, Sue Hage, business consultant for **StartingGate**, an organization dedicated to assisting entrepreneurs, educated our Entrepreneurship Education Program participants about services offered to entrepreneurs including business plan development, incubator space, and small business funding guidance.
- Our staff helped organize and staff a **Community Day event** at the Beaver Valley Mall on April 7. The event, which attracted more than 40 vendors, included a career fashion show as well as workshops on resume writing, interviewing, and the Work Certified™ program.
- Poppy Roros, education and assessment coordinator, facilitated a workshop entitled “A Qualified Workforce” as part of the **PA CareerLink® Employer Resource Symposium** on May 12. The session provided employers with an overview of the Work Certified™ program, the national work readiness program being offered to PA CareerLink® clients through JTBC.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- We sponsored an **ex-offender workshop** on May 27 at PA CareerLink® Beaver County. Fifty attendees listened to presentations by Judy Enslin, Beaver County clerk of courts, Denny Ugoletti, Beaver County Jail chaplain, and Jeff Brooks, coordinator for the Southwestern PA Re-Entry Coalition. Topics included expungement procedures, the pardon process, and how to deal with questions on employment applications.
- Rich Strother joined Rapid Response and unemployment compensation representatives for a fact finding meeting on June 1 for the **Aliquippa School District**. Due to budget cuts, the school district was forced to furlough teachers and support staff.
- Twenty four participants enrolled in our **Entrepreneurship Education Program** this quarter. with three new business startups reported.
- We conducted pre-employment assessment testing of 34 applicants for **Horsehead Corporation** this quarter.

Community Linkages

- On April 11, Deb Newton and Board Chairman Jack Simon attended a Beaver County Chamber of Commerce sponsored breakfast meeting featuring **US Congressman Jason Altmire** who shared his views on legislative issues/budget concerns affecting Beaver County.
- Deb Newton attended the Beaver County Collaborative Action Network's **Leadership Forum** at PA CareerLink® Beaver County on May 13. Representatives Jim Marshall and Robert Matzie, Senator Elder Vogel, Jr., and a staff person for Representative Jaret Gibbons met with area leaders to discuss the impact of state budget cuts.
- Deb Newton took part in **Perkins Participatory Planning Committee** meetings to discuss and recommend activities and budget allocations for 2011-2012 Perkins grants awarded to Community College of Beaver County (April 28, May 26) and Beaver County Career and Technology Center (June 6).
- Our staff attended three partners meetings for the **Prevention Network's Transitions Program** this quarter.
- Our Senior Management participated in an **Adult Basic and Literacy Education Coalition meeting** on May 3 at the Hilton Garden Inn Southpointe. Topics included a review of the coalition workforce plan and the elimination of Move UP funds which provided literacy education services to welfare recipients enrolled in the Employment Advancement & Retention Network program.
- Ruth Barrett, entrepreneurship program coordinator, gave a live radio presentation about our Entrepreneurship Education Program during a WBVP remote broadcast at the "**Spotlight on Seniors**" event at the Beaver Valley Mall on May 11.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

TITLE I PROVIDER UPDATES (CONT.)

- Rich Strother attended a collaborative partners meeting of the **Beaver Link to Aging and Disability Resources** on May 11. This partnership is Beaver County's response to a nationwide initiative to streamline access to services such as housing, transportation, and employment assistance for older adults and persons with disabilities.
- On May 23, our senior management met with Byron Kohut, director of **Marcellus ShaleNET**, and representatives from the Community College of Beaver County to discuss employment and training opportunities in the natural gas industry. Marcellus ShaleNET is a coalition of training providers funded by a \$4.9 million, 3-year grant to design a recruitment, training, placement, and retention program for occupations in the natural gas drilling industry.
- Rick Riley, welfare program manager, and Laura DePietro, job search coordinator, hosted a **Southwestern PA Re-Entry Coalition (SPARC) meeting** on May 27 at PA CareerLink® Beaver County. SPARC, which is sponsored by the Mon Valley Initiative, coordinates the services of participating agencies to help ex-offenders overcome employment barriers.
- Laura DePietro met with representatives from **DCI Career Institute** on June 1 to coordinate a job fair to be held October 7 at the Beaver Valley Mall.
- Ruth Barrett presented information on our entrepreneurship program to ten library directors at a meeting of the **Beaver County Library System** on June 15 at PA CareerLink® Beaver County.
- On June 24, our staff met with Angela Arrington, **Labor-Management Clearinghouse (L-MC)** project director, Jessica Jurasko, senior consultant, and Will Moody, workforce opportunities facilitator, to review JTBC's collaborative partnership role and on-going recruitment efforts. The L-MC is a collaborative approach to the creation of a workforce intermediary facilitated by World-Class Industrial Network, LLC. The project demonstrates how a partnership of community and faith-based agencies, existing workforce development agencies, employers, and unions can collaborate to connect unemployed and underemployed workers from low-income and minority communities with family sustaining jobs and career paths.

Success Stories

- **WIA Adult** – Christopher Hughes had been unemployed for nearly six months when he came to us looking for assistance finding employment. He successfully completed the Work Certified program in May and was offered a full time temp-to-hire machine operator position at O'Neal Steel starting June 20 making \$12.45 per hour with benefits after 90 days.
- **WIA Adult** – Dwain McCann was unemployed when he came to us in June looking for job search assistance and a way to increase his employability. He completed the Work Certified program and was hired as a plant utility technician with McDanel Ceramics June 20 earning \$13.44 per hour with benefits after 30 days.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- **WIA Adult** – Scott Trees had just lost his job of 11 eleven years and worried how being over the age of 50 would impact his employability when he entered our job search workshop. He learned how to leverage his experience in the computer and internet security field and compiled an outstanding list of references. He was hired in May as a full-time computer security specialist with National Real Estate Information Services, making \$44 per hour plus benefits.
- **WIA Dislocated Worker** – Chaun Copper worked as a packer for 22 years at a manufacturer of vinyl window and door components, when he became a casualty of the declining housing market in February 2009. We helped him enroll in the Beaver County Career and Technology Center's HVAC-R program in January 2010. While in school, he worked part-time as a janitor at Riverside School District at night. He completed his training in January 2011 which included an internship at Homer Nine & Sons, and accepted a full-time maintenance position with Riverside School District in May earning \$17.50 per hour plus benefits.
- **WIA Dislocated Worker** - Christine McKenzie had been unemployed for over a year when she enrolled in our job search workshop. She received individual assistance with her resume, improved her interviewing skills through mock interviews with staff, and was hired as a full time medical assistant with Valor Healthcare in April earning \$14.50 per hour plus benefits.

Job Training for Beaver County, Inc. (Youth)

General

- Our partnership with **Goodwill Industries of Southwest PA** to replicate a division of its computer de-manufacturing operation at our Beaver Valley Mall office location has allowed opportunities to actively engage both in-school and out-of-school youth at the worksite. This quarter, eight youth gained pre-employment/work maturity skills, as well as general assembly/warehouse skills, inventory control skills, and tool maintenance skills. With the PA CareerLink® Beaver County also now located at the mall, participating youth needing GED instruction complete their day at the Basic Skills Center with instruction provided by Adult Literacy Action Penn State, a PA CareerLink® partnering organization.

Staff Development

- Our management and program staff participated in a quarterly **youth coordinators conference call** on June 9. Topics included TANF youth development plan submission requirements, WIA youth funding allocations, and closeout procedures for the youth ARRA grant which ended June 30.

Service Delivery

- We organized the following paid work experience opportunities this quarter:

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

TITLE I PROVIDER UPDATES (CONT.)

Employer	Position
Economy Electric	Electrician's assistant
Ardex, Inc.	Maintenance worker/data entry clerk
Community College of Beaver County	Autism camp activities counselor (2)*
Prima Learning Center	Child care aide
Borough of Ambridge	Maintenance worker*
Beaver County Courthouse	Maintenance worker*
Aliquippa School District	Summer Food Service Program aide (2)*
Beaver County Dept. of Waste Mgmt.	Maintenance worker (2)*

*Summer youth employment position

- Beth Demoratz, youth coordinator, conducted mock interviews with attendees during the **Community Day Event** at the Beaver Valley Mall on April 7.
- Beth Demoratz represented our agency and PA CareerLink® Beaver County at the **Beaver County Career and Technology Center's Career Fair** on April 13. This event, which attracted approximately 600 students, allows youth to develop their communication skills by networking with employers, community partners, labor organizations, and training providers.
- On April 19, Beth Demoratz participated in the first annual **Beaver County Transition Fair** held at the Ambridge High School. Youth with disabilities and their parents were able to meet with employers, labor organizations, and training providers to plan their transition from high school into the workforce.
- Southwest Corner Industry Partnership employer matching funds supported the following youth career development activities:
 - Twenty four youth participated in our **building and construction trades summer camps** which started June 20. The two-week camp focused on constructing a wooden storage shed which was donated to the Beaver County Senior Gardens, while the one-week camp offered hands-on electrical and plumbing activities as well as a ceramic tile mosaic project. Both camps included a tour of the Carpenters Training Center in Pittsburgh.
 - Twelve youth participated in our **Transportation and Logistics Summer Camp** which started June 27. The youth engaged in classroom activities, listened to presentations by industry representatives, and toured facilities focused on logistics, as well as aviation, trucking, railroad, and water transportation. Participating companies included American Eagle Outfitters (warehouse site), Beaver County Transit Authority, Aviation Sciences Center (Community College of Beaver County), Ambridge Regional Distribution and Manufacturing Center, and Montgomery Locks and Dam.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- Twelve youth participants from Aliquippa High School participated in a **credit recovery program** to recover missing credits needed for graduation.

Community Linkages

- Beth Demoratz participated in a **Beaver County STEM Education Advocacy Coalition** meeting on April 13 at the Beaver County Career and Technology Center. The agenda included a discussion of upcoming STEM summer programs for youth and plans for a STEM Festival to be held in early November.

Success Stories

- **In-School Youth** – Mike Gandy entered the youth program through a summer work experience in 2009 and graduated from Beaver Falls High School this past June. He helped create a computer database while interning with Bender Consulting Services during his sophomore and junior years, and is currently completing an internship with the Ambridge Chamber of Commerce where he helps organize community activities. He will have the opportunity to job shadow Evan Frazier, senior vice president for Highmark, in August, and has been accepted into the business administration program at Community College of Beaver County, beginning this fall.
- **Out-of-School Youth** – Since entering the youth program in 2008, Kayla Chiappetta has participated in several work experience activities including a mobile summer work crew, the Adoption Connection, and most recently clerical duties at PA CareerLink® Beaver County. She has also completed our job search workshop and is scheduled to attend the Work Certified program in July.

Southwest Training Services, Inc. (General)

General

- We were **monitored** by Dacia Mace, SCWIB monitor, on May 18. There were no questioned costs or findings.
- We unfortunately had to **lay off** our resource assistant at the PA CareerLink® Mon Valley, due to lack of funding in the site's Resource Sharing Agreement, effective June 30.
- In preparation for the **WIA Gold Standard Evaluation of Adult and Dislocated Worker programs**, our staff participated in several conference calls with Mathematica Policy Research representatives to discuss enrollment and eligibility processes.

Staff Training

- Lisa Neil, president, participated in a Workforce³One webinar, entitled, "Opening the Doors for Everyone: Providing Outstanding Customer Service at the One Stop Center" April 6-8. Anne Adams and Laura Aron from Social Policy Research Associates discussed a **strengths-based approach to customer service**.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- Lisa Neil, Cindy Derrico, vice president, and Shawn Jurik, out of school youth coordinator, attended **PA Partners Employment & Training** conference and technical workgroup meetings May 3-6.
- Our case management staff participated in a Workforce³One webinar entitled, “Technical Assistance Supporting **Effective Case Management** in the Workforce System.” Presenters included Linda Fitzgerald, Division of Workforce Development at the Missouri Department of Economic Development, and Jeanne Block, Bureau of Workforce Development Partnership in the PA Department of Labor & Industry.
- Our staff attended “**The Power of Wow!**” **workshop**, sponsored by the Work Certified Academy on June 2. Presenter Gerry Hoeffner from Personnel Dynamics Consulting discussed customer service, communication, complaints, and conflicts.
- Cindy Derrico participated in the state’s **Point of Contact** conference call on June 6.

Service Delivery

- From July 1, 2010 to June 30, 2011, we enrolled 191 individuals in **staff-assisted core services**. Of the 170 who have exited, 163 are employed, yielding a 96% placement rate.
- From July 1, 2010 to June 30, 2011, we enrolled **88 individuals in training programs** through individual training accounts and on-the-job training contracts.
- Our staff participated in **Penn Commercial’s Career & College Fair** on April 15, an event that attracted more than 900 individuals and 55 vendors.
- Our staff participated in the **Tri-County Oil and Gas Business to Business Expo** on May 21 at the Washington County Fairgrounds. We assisted in the planning, set up, and registration of more than 300 exhibitors.
- Our staff participated in the **Tri-County Oil and Gas “Marcellus Mingle” networking event** on May 20 at Washington County Fairgrounds. This event for Expo exhibitors, had more 500 individuals in attendance.
- Our staff participated in the **Tri-County Oil, Gas and Coal Employment Expo** at the Greene County Fairgrounds on June 17. This event attracted 56 employers and 921 job seekers from PA, New Jersey, New York, Texas, Arkansas, West Virginia, Ohio, California, Maryland, and Illinois. We assisted in the planning, set up, and registration of jobseekers, along with assisting job seekers in the mobile computer lab.
- Michele Petix, case manager, attended the **Rapid Response meeting** at Westmoreland County Community College for laid off teachers from Washington, Westmoreland, Fayette, and Greene counties on June 20. More than 200 individuals were invited and 68 attended.
- Lisa Neil, Cindy Derrico, and Aimee Trunzo, operations support specialist, met with the Human Resource Department from **Ross Mould, Washington, PA** to discuss their recruitment, testing and hiring needs. SWTS, Inc. and PA CareerLink[®] Washington Co. will work with Ross Mould to conduct pre-employment services including job orders, applications and testing of applicants.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- Shawn Jurik proctored nine **Castle Worldwide-certification assessments** this quarter.
- We are handling scheduling and pre-employment testing for **Langeloth Metallurgical**. To date, of the 279 applications collected, 89 have been selected by the employer for further review and testing. Ten workers have already been hired and additional hires are pending.

Community Linkages

- Lisa Neil attended several **operator meetings** for PA CareerLink® Washington County, Greene County, and Mon Valley.
- Cindy Derrico attended a meeting with PA CareerLink® Mon Valley staff and Sean Sypolt, **Pathways Out of Poverty** grant administrator, to discuss program guidelines and the site's involvement.
- Lisa Neil attended **Carl Perkins** Planning Committee meetings on March 10 and May 12.
- Lisa Neil attended PA CareerLink® Washington County **management team** meetings.
- Lisa Neil attended **Western Area Career & Technology Center** Advisory Board meetings.
- Lisa Neil attended **Washington County Mental Health Association** board meetings.
- Lisa Neil attended **Tri-County Oil and Gas Committee** meetings on April 6 and April 28.
- Lisa Neil attended the **Southwest Corner WIB** meeting on May 3
- Lisa Neil participated in a **Southwest Adult Basic Literacy Education Coalition** meeting on May 3.
- Ellen Durka, case manager, attended three **Donora Rotary** meetings.
- Lisa Neil attended the **LeMoyne Multicultural Community Center's Open House** for their new Head Start Center on May 12. Community Action Southwest will run the Head Start program in this newly renovated facility.
- Ellen Durka attended the **Southwestern PA Re-entry Coalition** regional meeting at PA CareerLink® Mon Valley on May 23. The topic was working with ex-offenders on job development and removal of barriers.
- Lisa Neil attended the **Mon Valley Regional Chamber of Commerce** luncheon/meeting on June 14. The speaker was Jamie Protin, business development manager for Chester Engineers, who provided an update on the Marcellus Shale industry.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

Success Stories

- **WIA-Adult** – Carla Garrett enrolled in SWTS under the ARRA-Adult program and attended Western Area Career & Technology Center’s licensed practical nursing program. Upon completion, she was immediately hired at Providence Point where she earns \$17.00 per hour plus benefits.
- **WIA-Adult** – Theresa Gazvoda had previously worked as a flight attendant and come to our office to search for a new career with a stable income. She decided on a non-traditional career in the oil and gas industry and attended Western Area Career & Technology Center’s Gas Well Tending and CDL-A program. When she graduated, she was hired by Heat Waves Hot Oil as a tanker driver starting out at \$14.50 per hour plus benefits.
- **WIA-Dislocated Worker** – James Margerum was dislocated from Poleset, Inc. when he called SWTS for help. He enrolled in Western Area Career & Technology Center’s CDL-A program and, after completing, was immediately hired at Hulcher Services as the manager of emergency services, earning \$24.00 per hour.
- **WIA-Dislocated Worker** – Ronald McVicker came to SWTS after he was laid off from Dick Corporation and decided that additional training would enhance his employment opportunities. He chose to attend Penn Commercial Business and Technical School’s engineering drafting with CAD program. After he received his associate’s degree, he was hired by Paul Wurth, Inc. with a salary of \$17.30 per hour plus benefits.
- **WIA-Dislocated Worker** – Richard Kennedy was dislocated from Ritchey Metals when he contacted SWTS for help. After completing the respiratory therapy program at Laurel Business Institute, he was hired at the Greenery Specialty Care Center as a respiratory technician starting at \$21.00 per hour.
- **WIA-Dislocated Worker** – Vince Catlin was a dislocated worker from All-Clad Metalcrafters. After attending an informational session about Marcellus Shale, he contacted us for assistance with training in the industry. He enrolled in Western Area Career & Technology Center’s Gas Well Tending and CDL-A program. When he completed, he was hired by Frac Tech at a starting salary of \$16.50 per hour plus benefits.
- **WIA-Dislocated Worker/Trade Act** – Justin Heidelback from New Eagle was laid off from Arcelor Mittal (Koppers) and registered with the PA CareerLink[®] Mon Valley and SWTS to get training. He chose Westmoreland County Community College’s welding program and upon completion was hired as a utility worker with US Steel-Clairton at a starting salary of \$18.48 per hour.

Southwest Training Services, Inc. (Youth)

General

- Our youth staff conducted **worksite supervisor orientations** in Washington, Waynesburg, and Donora May 24-26.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- Jennifer Wherrey, Devon Strimel, Eric Ghinassi and Brianna Brickner began working as **summer managers**, on June 6, to coordinate and oversee youth worksites for the summer.
- Our **summer work experience program** began on June 20 with 82 TANF-eligible youth placed at worksites throughout Washington and Greene counties.

Staff Development

- Ester Clark, in-school youth coordinator, conducted **summer youth staff orientations**, from June 6-10, for the newly hired staff.

Service Delivery

- Ester Clark was a speaker at a youth conference for young parents sponsored by **the Washington Hospital's Teen Outreach** on May 4. Attended by 33 teens, the event focused on career exploration, legal issues, health and safety needs of babies/toddlers, and positive parenting. A special session for young fathers was also featured.
- Five of our out-of-school youth received **National Retail Federation customer service certifications** this quarter.
- Shawn Jurik, out-of-school youth coordinator, met with staff at Ringgold, Charleroi, Bentworth, and Canon McMillan high schools to discuss services and the **referral of graduating seniors** to our out-of-school youth program.
- Our youth staff conducted **mock interviews with graduating seniors** at Penn Commercial Inc. on February 24, Western Area Career & Technology Center on April 7, and Greene County Career & Technology Center seniors on April 12.
- **Youth recruitments** were held at West Greene, Mapletown, and Beth Center high schools.
- Aimee Trunzo, operations support specialist, compiled surveys from the 1101 students and 100 teachers attending the **Western PA Construction Career Day** at Forbes Road Career & Technology Center on April 12. These surveys were subsequently distributed to the planning committee and the apprenticeship programs for follow up.
- Ester Clark presented information about our program to 25 teachers at **Chartiers Houston and Canon McMillan high schools** on April 19 and June 9.
- Shawn Jurik served as a judge at Western Area Career & Technology Center for **senior portfolio project presentations** on April 19.
- Ester Clark participated in the **Washington Hospital Teen Outreach's ninth annual Awards Night** on May 9. The event recognized individuals, community agencies, and businesses that have provided extraordinary support in the past year.
- Ester Clark participated in the **Washington County Mental Health Fair/Conference** on May 6.
- Our staff participated in the **Burgettstown High School Education Fair** for 150 juniors and seniors on May 17.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD**PERFORMANCE REPORTS**

TITLE I PROVIDER UPDATES (CONT.)

- Stacy Newhouse held an informational meeting with staff and youth from **Northwestern Human Services** to discuss the youth program and application process.
- Stacy Newhouse presented **Junior Achievement modules** to students at **Penn Pitt Alternative School** throughout the quarter.
- Lisa Neil, Cindy Derrico, and Ester Clark attended an initial meeting with Bob Griffin from the Washington County Redevelopment Authority, and a partnership meeting with more than 20 agencies and employers, to discuss the **Washington Community Campaign for Educational Excellence** which is designed to help each child in the community grow intellectually, creatively, emotionally, and socially to his or her greatest potential.
- Our youth staff represented SWTS at the **Washington Intervention Network Prevention Fair** on June 17, and our WIA and TANF youth participated in the event's activities.
- We arranged **post-secondary school tours** for our youth to visit the following schools: Penn Commercial Business & Technical School; Laurel Business Institute; Douglas Education Center; and Pittsburgh Technical Institute.
- We arranged the following **job shadowing experiences**: Emmanuel Auto Body (auto body worker); East Washington Police (police officer); Heather's Perfections (cosmetologist)
- We coordinated the following **career-related events**:

EVENT / LOCATION	DATE	# OF STUDENTS
Job / careers presentation / Washington County Leader Program	April 7	20
Career Fair / Margaret Bell Miller School	April 8	24
Life After High School presentation /Jefferson Morgan HS	April 11	76
Oil and Gas presentation (WACTC) – Clark IU school	April 13	10
Project Sticker Shock program – Canonsburg & Charleroi	April 18 & May 16	7
Bentworth Middle School Career Day	April 19	80
Summer activities presentations / Wash. Park School	April 27	60
Career / job presentation / Penn Pitt Alternative School	April 28	3
Career / job presentation – Clark IU school	May 17	10
Parent/youth services presentation / Washington County Leader Program	May 26	65
Summer activities presentations/Chartiers Houston HS	May 31	25
	TOTAL	370

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

Community Linkages

- Ester Clark, in-school coordinator, and Stacy Newhouse, case manager, attended a quarterly **Washington and Greene County Transition Council** meeting.
- Ester Clark attended three meetings of the Washington County Drug and Alcohol Commission's **Washington Intervention Network**.
- Stacy Newhouse attended meetings of **Greene County Drug & Alcohol's Safe Communities Teen Mission**.
- Stacy Newhouse attended monthly meetings of the **Greene County MAGIC Family Stability Team**.
- Stacy Newhouse attended a planning meeting of **Greene County Communities That Care**.
- Stacy Newhouse attended a meeting with the **Greene County Human Services Department**.
- Stacy Newhouse, youth case manager, and two SWTS youth, volunteered at the **Greene County's Childfest** event on April 16.
- Our staff participated in a **Washington County Junior Achievement Bowl-A-Thon** fundraising event on April 19.
- Stacy Newhouse volunteered at **Greene County's Relay for Life** on April 30.
- Ester Clark made a presentation about SWTS services and programs at the **Washington County Juvenile Probation** meeting on June 24.

Success Stories

- **In-School Youth** – Judith Drake was in eleventh grade when she applied to our WIA youth program. Eager to get a job in the health care field, she attended Greene County Career & Technology Center's health assistant program and volunteered for hospice. She also attended career fairs, visited schools, and participated in several job shadowing experiences. She graduated this year from Mapletown High School and received several academic scholarships. She was the HOSA club (Health Occupations Students of America) vice president and senior class speaker at the Career & Technology Center's recognition ceremony. She is currently working at Ruby Hospital as a clinical associate and will soon become certified. She will be also attending the registered nursing program at Westmoreland County Community College-Greene County Education Center in the fall.
- **In-School Youth** – Michael Weidner-Yetter was in our Henkels and McCoy summer computer program the summer before he started high school and returned the following school year seeking assistance with career exploration. He attended the Greene County Career & Technology Center's building construction program and was involved in sports at Waynesburg High School. Through SWTS, he participated in many career activities. He is now a high school graduate and will be attending Triangle Technical School for computer aided drafting & design technology.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

PERFORMANCE REPORTS

TITLE I PROVIDER UPDATES (CONT.)

- **In-School Youth** – Alexandria McKnight was an eighth grade student at Carroll Middle School in the Ringgold School District when she enrolled with SWTS. Her dream was to become a registered nurse. At the end of ninth grade, her family moved and she took courses in health occupations through Connellsville Jr. Sr. High School's technical school. She excelled at both the technical school and her home school, earning a GPA average of 3.8 – 4.0, while working part-time in a dentist's office. She also competed in SkillsUSA, bringing home the honor of placing first and second on the state level. She is currently competing for the SkillsUSA national title in Iowa. Because of the hard work and determination, she was named salutatorian of her high school class this past year. Her future plan is to attend Waynesburg University and major in pre-med.

SOUTHWEST CORNER WORKFORCE INVESTMENT BOARD

ACTION ITEMS: FORM FOR RECORDING VOTES/COMMENTS

*Board members: please print and complete this form prior to the upcoming meeting.**

Action item: Approve the minutes from the last SCWIB board meeting (see pages 6-8).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the monitoring report prepared by the SCWIB's oversight coordinator (see page 9-12).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the SCWIB's most recent fiscal report (distributed separately).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the committee's recommendations regarding SCWIB officer nominees (distributed separately).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the Commonwealth's WIA Common Measures Quarterly Report for the Southwest Corner (see page 15).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the combined WIA data report (see pages 16-20).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the combined PA CareerLink® data report (see page 21).

In favor Opposed Questions/Comments: _____

Action item: Review and accept the customer satisfaction survey results for business customers and jobseekers for the most recent quarter (see pages 22-23).

In favor Opposed Questions/Comments: _____

*** If you cannot participate in the board meeting on 7/26/11, please fax your completed form to Jeffrey Nobili at 724-229-5086 by 12 PM on 7/25/11.**

Board Member's Name (please print)

Board Member's Signature

Date

Southwest Corner Workforce Investment Board

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Linda L. Bell, Director

Washington County Commissioners

Honorable Lawrence O. Maggi,* Chairman

Honorable J. Bracken Burns, Sr.

Honorable Diana L. Ireby

Greene County Commissioners

Honorable Pam Snyder, Chairperson

Honorable Charles Morris

Honorable Archie Trader

Beaver County Commissioners

Honorable Tony Amadio, Chairperson

Honorable Charles A. Camp

Honorable Joseph Spanik

* Chief elected official for the Southwest Corner Workforce Investment Area